

General Terms and conditions for training courses

Registration and confirmation of registration

Registration must take place in writing. All registrations are legally binding when confirmed in writing by the organizer.

Cancellation by participant

Cancellations by participants are free of charge if made in writing at least two weeks prior to the course. In the event of late cancellations, the full course fee will be charged. Substitute participants are permitted.

Cancellation by organizer

The organizer reserves the right to cancel training courses up to 10 days prior to their start. In the event that a training course has to be cancelled at short notice due to unforeseen circumstances, immediate notification will be given by telephone. The organizer will make every effort to arrange an alternative event. In either case, participants will not be charged.

Fees

The prices of the price list applicable at the time of registration apply. In addition to the participation fee, prices include usage of technical facilities and systems. In addition, beverages and lunch are also included. Travel expenses, lodgings and other costs are borne by the participant.

Payment conditions

Invoices are sent out in the first week after commencement of training and are immediately due without deduction. Prices are exclusive of statutory value added tax.

Location of training

Training courses take place in FNT's training rooms. Upon request it is also possible to run training courses at customer premises, in which case the daily trainer rate shown in the price list is charged, including travel costs and expenses.

Damages claims

The organizer is not liable for direct damages resulting from the event or use of the materials, but only for intentional or grossly negligent behavior for whatever reason. All damages claims outside this are excluded.

Miscellaneous

The place of fulfillment for all services under this contract and place of jurisdiction is the location of the company accepting the contract.

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